U.S. International Trade Commission	
2024 FEVS AES Report	Agency Information
Field Period	May 21 - Jul 5, 2024
Sample or Census	Census
Number of Surveys Completed	344
Number of Surveys Administered	375
Response Rate	91.7%
Number of items identified as Strengths (65% positive or higher)	80
Number of items identified as Challenges (35% negative or higher)	0
2024 Engagement Index	80%
Leaders Lead Subindex	68%
Supervisors Subindex	90%
Intrinsic Work Experience Subindex	82%

Note: Number of items identified as strengths and challenges are based on items 1-90, excluding item 16. A " $^{-nr}$ " indicates that there were no responses to the item.

ltem	ltem Text	Index	Performance Dimension	Response Type	Percent Positive	Strongly Agree/ Always/ Very Good/ Very Satisfied %	Agree/ Most of the time/ Good/ Satisfied %	Neither Agree nor Disagree/ Sometimes/ Fair/ Neither Satisfied nor Dissatisfied	Disagree/ Rarely/ Poor/ Dissatisfied %	Strongly Disagree/ Never/ Very Poor/ Very Dissatisfied %	Percent Negative	Strongly Agree/ Always/ Very Good/ Very Satisfied N	Agree/ Most of the time/ Good/ Satisfied N	Neither Agree nor Disagree/ Sometimes/ Fair/ Neither Satisfied nor Dissatisfied N	Disagree/ Rarely/ Poor/ Dissatisfied N	Strongly Disagree/ Never/ Very Poor/ Very Dissatisfied N	Item Response Total**	Do Not Know/ No Basis to Judge/ There have been no recent hires in my work unit / I do not have any accessibility needs N
_ 1	*I am given a real opportunity to improve my skills in my organization.	N/A	Employee-Focused: Employee Development	Agree-disagree	86%	46%	40%	6%	6%	2%	8%	155	138	21	21	6	341	N/A
2	I feel encouraged to come up with new and better ways of doing things.	Employee Engagement: Intrinsic Work Experience	N/A	Agree-disagree	78%	41%	37%	10%	9%	2%	11%	139	125	35	31	8	338	N/A
3	My work gives me a feeling of personal accomplishment.	Employee Engagement: Intrinsic Work Experience	N/A	Agree-disagree	80%	38%	42%	11%	6%	3%	9%	130	143	38	20	10	341	N/A
4	I know what is expected of me on the job.	Employee Engagement: Intrinsic Work Experience	N/A	Agree-disagree	89%	47%	42%	5%	5%	2%	6%	158	140	18	16	5	337	N/A
5	*My workload is reasonable.	N/A	Employee-Focused: Work-Life Support	Agree-disagree	61%	22%	39%	15%	17%	6%	23%	75	130	52	58	22	337	N/A
-	*My talents are used well in the workplace.	Employee Engagement: Intrinsic	N/A		72%	33%	40%	17%	8%	2%	10%	110	135	58	29	7	339	N/A
		Work Experience Employee Engagement: Intrinsic		Agree-disagree					7/2						29	_		
	*I know how my work relates to the agency's goals.	Work Experience	N/A	Agree-disagree	91%	53%	38%	5%	3%	1%	4%	180	131	16	9	5	341	N/A
- 8	*I can disclose a suspected violation of any law, rule, or regulation without fear of reprisal.	N/A	Foundations: Merit Principles Foundations: Performance	Agree-disagree	79%	47%	32%	12%	6%	3%	9%	144	99	37	18	10	308	35
9	I have enough information to do my job well.	N/A	Resources Employee-Focused: Employee	Agree-disagree	87%	38%	49%	6%	6%	1%	7%	130	168	21	21	3	343	N/A
10	I receive the training I need to do my job well.	N/A	Development	Agree-disagree	76%	36%	40%	14%	7%	2%	10%	123	138	47	25	9	342	N/A
11	I am held accountable for the quality of work I produce.	N/A	Goal-Oriented: Accountability Goal-Oriented: Performance	Agree-disagree	90%	50%	40%	6%	3%	2%	5%	170	137	19	10	6	342	N/A
12	I have a clear idea of how well I am doing my job.	N/A	Feedback	Agree-disagree	80%	39%	41%	9%	8%	2%	11%	131	139	31	29	8	338	N/A
13	I have the autonomy to decide how I do my job.	N/A	Agile: Autonomy	Agree-disagree	79%	41%	38%	12%	6%	3%	8%	140	131	43	19	10	343	N/A
14	I can make decisions about my work without getting permission first.	N/A	Agile: Autonomy	Agree-disagree	72%	32%	41%	16%	9%	2%	11%	106	140	57	32	7	342	N/A
15	*The people I work with cooperate to get the job done.	N/A	Foundations: Cooperation	Agree-disagree	92%	58%	34%	5%	2%	1%	3%	200	116	17	6	4	343	N/A
17	*In my work unit, differences in performance are recognized in a meaningful way.	N/A	Goal-Oriented: Recognition	Agree-disagree	60%	19%	41%	22%	12%	7%	18%	52	120	64	34	19	289	55
18	Employees in my work unit share job knowledge.	N/A	Foundations: Cooperation	Agree-disagree	90%	56%	33%	7%	3%	1%	3%	191	115	24	9	2	341	2
19	*My work unit has the job-relevant knowledge and skills necessary to accomplish organizational goals.	N/A	Foundations: Performance Resources	Agree-disagree	92%	51%	41%	5%	1%	1%	3%	175	142	17	4	5	343	1
20	Employees in my work unit meet the needs of our customers.	Performance Confidence	N/A	Always-never	97%	66%	31%	3%	1%	0%	1%	218	103	8	2	0	331	11
21	Employees in my work unit contribute positively to my agency's performance.	Performance Confidence	N/A	Always-never	96%	71%	25%	4%	1%	0%	1%	239	85	12	2	0	338	4
22	Employees in my work unit produce high-quality work.	Performance Confidence	N/A	Always-never	96%	66%	29%	4%	1%	0%	1%	224	99	13	2	0	338	3
23	Employees in my work unit adapt to changing priorities.	Performance Confidence	N/A	Always-never	92%	62%	30%	7%	1%	0%	1%	200	99	22	4	0	325	17
24	New hires in my work unit (i.e., hired in the past year) have the right skills to do their jobs.	N/A	Foundations: Performance Resources	Agree-disagree	85%	40%	45%	11%	2%	2%	4%	115	133	33	7	6	294	50
25	I can influence decisions in my work unit.	N/A	Employee-Focused: Employee Voice		80%	40%	39%	13%	6%	1%	8%	136	135	44	22	4	341	N/A
				Agree-disagree												-		
26	I know what my work unit's goals are.	N/A	Goal-Oriented: Goal Clarity	Agree-disagree	92%	53%	39%	5%	3%	1%	4%	180	133	16	11	-	342	N/A
	My work unit commits resources to develop new ideas (e.g., budget, staff, time, expert support).	N/A	Agile: Innovation	Agree-disagree	76%	37%	39%	14%	8%	2%	10%	122	131	47	28	. 7	335	8
	My work unit successfully manages disruptions to our work.	N/A	Agile: Resilience	Agree-disagree	86%	45%	42%	8%	4%	1%	5%	147	136	28	14	4	329	14
29	Employees in my work unit consistently look for new ways to improve how they do their work.	N/A	Agile: Innovation	Agree-disagree	79%	40%	39%	14%	5%	2%	7%	133	129	48	16	7	333	9
30	Employees in my work unit incorporate new ideas into their work.	N/A	Agile: Innovation	Agree-disagree	80%	40%	40%	13%	4%	2%	6%	131	134	44	14	8	331	10
31	Employees in my work unit approach change as an opportunity.	N/A	Agile: Resilience Foundations: Customer	Agree-disagree	74%	36%	38%	18%	6%	2%	8%	118	123	60	19	7	327	10
32	Employees in my work unit consider customer needs a top priority.	N/A	Responsiveness Foundations: Customer	Agree-disagree	89%	50%	39%	8%	2%	1%	3%	167	132	26	6	4	335	7
33	Employees in my work unit consistently look for ways to improve customer service.	N/A	Responsiveness Employee-Focused: Work-Life	Agree-disagree	79%	41%	38%	17%	3%	1%	4%	131	125	53	11	3	323	18
34	Employees in my work unit support my need to balance my work and personal responsibilities.	N/A	Support	Agree-disagree	89%	55%	34%	7%	3%	1%	4%	185	118	24	12	3	342	0
35	Employees are recognized for providing high quality products and services.	N/A	Goal-Oriented: Recognition Employee-Focused: Employee	Agree-disagree	75%	31%	44%	14%	9%	2%	11%	102	147	47	29	8	333	8
36	Employees are protected from health and safety hazards on the job.	N/A	Welfare	Agree-disagree	90%	54%	36%	6%	3%	0%	4%	180	118	20	11	1	330	11
37	My organization is successful at accomplishing its mission.	N/A	Other	Agree-disagree	91%	52%	39%	6%	2%	1%	3%	177	134	19	7	3	340	1

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38 I have a good understanding of my organization's priorities.	N/A	Goal-Oriented: Goal Clarity	Agree-disagree	85%	45%	40%	9%	4%	1%	5%	154	138	31	16	3	342	N/A
My organization shares results (for example, town halls, email, distribution of reports) from the 39 Federal Employee Viewpoint Survey (FEVS).	N/A	Other	Agree-disagree	90%	56%	35%	6%	3%	1%	4%	184	116	20	9	3	332	10
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40 Information is openly shared in my organization.	N/A	Foundations: Communication	Agree-disagree	69%	27%	41%	20%	10%	2%	12%	91	137	65	33	7	333	4
41 The approval process in my organization allows timely delivery of my work.	N/A	Other	Agree-disagree	68%	28%	40%	17%	11%	4%	15%	93	133	58	37	12	333	5
42 My organization effectively adapts to changing government priorities.	N/A	Agile: Resilience	Agree-disagree	76%	33%	43%	18%	4%	2%	6%	102	136	56	13	6	313	23
		Employee-Focused: Employee							***								
43 My organization has prepared me for potential physical security threats.	N/A	Welfare Employee-Focused: Employee	Agree-disagree	73%	31%	42%	18%	7%	3%	9%	101	134	58	22	8	323	19
44 My organization has prepared me for potential cybersecurity threats.	N/A	Welfare	Agree-disagree	89%	41%	47%	9%	2%	1%	3%	138	157	29	6	2	332	7
45 In my organization, arbitrary action, personal favoritism, and/or political coercion are not tolerated.	N/A	Foundations: Merit Principles	Agree-disagree	68%	33%	36%	16%	10%	5%	15%	104	115	51	34	16	320	20
46 *I recommend my organization as a good place to work.	Global Satisfaction	N/A	Agree-disagree	82%	44%	38%	11%	5%	2%	7%	150	129	38	18	6	341	N/A
47 *I believe the results of this survey will be used to make my agency a better place to work.	N/A	Other	Agree-disagree	63%	33%	30%	21%	10%	6%	16%	109	99	70	33	19	330	12
	Employee Engagement:													33	13		,
48 Supervisors in my work unit support employee development.	Supervisors	N/A Employee-Focused: Work-Life	Agree-disagree	89%	62%	27%	6%	2%	2%	5%	209	95	21	8	8	341	0
49 My supervisor supports my need to balance work and other life issues.	N/A Employee Engagement:	Support	Agree-disagree	92%	68%	24%	4%	2%	1%	3%	231	85	15	7	4	342	N/A
50 My supervisor listens to what I have to say.	Supervisors	N/A	Agree-disagree	92%	68%	24%	5%	2%	1%	3%	229	83	18	8	3	341	N/A
51 My supervisor treats me with respect.	Employee Engagement: Supervisors	N/A	Agree-disagree	94%	70%	23%	5%	1%	1%	2%	239	81	16	3	3	342	N/A
52 I have trust and confidence in my supervisor.	Employee Engagement: Supervisors	N/A	Agree-disagree	87%	66%	21%	9%	3%	2%	5%	224	72	30	9	7	342	N/A
														-	0	i	
53 My supervisor holds me accountable for achieving results.	N/A Employee Engagement:	Goal-Oriented: Accountability	Agree-disagree	93%	65%	29%	5%	1%	0%	1%	219	99	18	5	U	341	N/A
54 Overall, how good a job do you feel is being done by your immediate supervisor?	Supervisors	N/A Goal-Oriented: Performance	Good-poor	88%	67%	21%	8%	3%	1%	4%	227	73	28	12	2	342	N/A
55 My supervisor provides me with constructive suggestions to improve my job performance.	N/A	Feedback Goal-Oriented: Performance	Agree-disagree	83%	53%	30%	11%	5%	2%	6%	179	105	36	16	5	341	N/A
56 My supervisor provides me with performance feedback throughout the year.	N/A	Feedback	Agree-disagree	82%	50%	32%	11%	5%	2%	7%	169	109	38	18	7	341	1
In my organization, senior leaders generate high levels of motivation and commitment in the sortium workforce.	Employee Engagement: Leaders Lead	N/A	Agree-disagree	55%	24%	31%	22%	16%	7%	23%	79	103	75	56	22	335	6
58 My organization's senior leaders maintain high standards of honesty and integrity.	Employee Engagement: Leaders Lead	N/A	Agree-disagree	67%	31%	36%	19%	9%	4%	13%	101	115	63	31	12	322	18
36 My Olganization 5 Senior readers maintain riigh standards of nonesty and integrity.	Employee Engagement: Leaders	INA	Agree-uisagree	07/6	31/6	30%	15/6	3/0	470	1370	101	113	03	31	12	322	
59 *Managers communicate the goals of the organization. Managers promote communication among different work units (for example, about projects, goals,	Lead	N/A	Agree-disagree	76%	35%	41%	15%	7%	2%	9%	120	139	49	24	8	340	1
60 needed resources).	N/A	Foundations: Communication	Agree-disagree	72%	34%	38%	15%	10%	3%	13%	111	123	50	32	10	326	11
Overall, how good a job do you feel is being done by the manager directly above your immediate 61 supervisor?	Employee Engagement: Leaders Lead	N/A	Good-poor	79%	50%	29%	14%	5%	2%	7%	160	94	45	16	7	322	18
	Employee Engagement: Leaders	INA	GOOG POOI				,-									i	
62 I have a high level of respect for my organization's senior leaders.	Lead	N/A Employee-Focused: Work-Life	Agree-disagree	65%	31%	34%	21%	10%	4%	14%	104	113	71	33	13	334	6
63 Senior leaders demonstrate support for Work-Life programs.	N/A	Support	Agree-disagree	70%	33%	37%	19%	8%	3%	11%	103	119	59	27	8	316	24
64 Management encourages innovation.	N/A	Agile: Innovation	Agree-disagree	64%	30%	35%	24%	9%	3%	12%	97	114	78	30	9	328	11
65 Management makes effective changes to address challenges facing our organization.	N/A	Agile: Resilience	Agree-disagree	65%	28%	36%	20%	11%	5%	16%	92	119	64	37	16	328	13
		Employee-Focused: Employee															
66 Management involves employees in decisions that affect their work.	N/A	Voice Employee-Focused: Employee	Agree-disagree Satisfied-	61%	26%	35%	21%	12%	6%	18%	85	113	68	41	20	327	13
*How satisfied are you with your involvement in decisions that affect your work?	N/A	Voice	dissatisfied	69%	28%	41%	19%	9%	3%	13%	93	140	65	33	10	341	N/A
*How satisfied are you with the information you receive from management on what's going on in 68 your organization?	N/A	Foundations: Communication	Satisfied- dissatisfied	67%	28%	38%	22%	8%	3%	11%	96	132	76	29	9	342	N/A
69 *How satisfied are you with the recognition you receive for doing a good job?	N/A	Goal-Oriented: Recognition	Satisfied- dissatisfied	66%	27%	39%	21%	9%	4%	13%	91	135	70	32	12	340	N/A
			Satisfied-												_	i	
70 *Considering everything, how satisfied are you with your job?	Global Satisfaction	N/A	dissatisfied Satisfied-	78%	34%	44%	14%	6%	2%	8%	116	149	48	20	7	340	N/A
71 Considering everything, how satisfied are you with your pay?	Global Satisfaction	N/A	dissatisfied Satisfied-	54%	17%	37%	17%	17%	12%	29%	58	126	59	59	40	342	N/A
72 *Considering everything, how satisfied are you with your organization?	Global Satisfaction	N/A	dissatisfied	75%	32%	43%	16%	6%	3%	9%	108	148	55	22	9	342	N/A
My organization's management practices promote diversity (e.g., outreach, recruitment, promotion opportunities).	DEIA: Diversity	N/A	Agree-disagree	80%	39%	41%	12%	5%	3%	8%	121	126	38	16	8	309	32
My supervisor demonstrates a commitment to workforce diversity (e.g., recruitment, promotion opportunities, development).	DEIA: Diversity	N/A	Agree-disagree	87%	52%	35%	9%	2%	2%	4%	162	108	29	6	5	310	31
I have similar access to advancement opportunities (e.g., promotion, career development, training) 75 as others in my work unit.	DEIA: Equity	N/A	Agree-disagree	82%	43%	39%	7%	7%	4%	11%	141	126	22	24	13	326	13
My supervisor provides opportunities fairly to all employees in my work unit (e.g., promotions, work	. ,															i	
76 assignments). In my work unit, excellent work is similarly recognized for all employees (e.g., awards,	DEIA: Equity	N/A	Agree-disagree	84%	50%	34%	9%	4%	3%	7%	159	111	28	14	8	320	20
77 acknowledgements).	DEIA: Equity	N/A	Agree-disagree	79%	43%	36%	10%	7%	4%	11%	134	114	31	22	13	314	23
78 Employees in my work unit make me feel I belong.	DEIA: Inclusion	N/A	Agree-disagree	88%	50%	38%	8%	2%	1%	4%	167	126	27	8	4	332	7
79 Employees in my work unit care about me as a person.	DEIA: Inclusion	N/A	Agree-disagree	86%	48%	38%	12%	1%	1%	2%	158	125	40	4	3	330	9
80 I am comfortable expressing opinions that are different from other employees in my work unit.	DEIA: Inclusion	N/A	Agree-disagree	85%	44%	41%	10%	4%	1%	5%	146	136	34	14	3	333	6
81 In my work unit, people's differences are respected.	DEIA: Inclusion	N/A	Agree-disagree	88%	47%	41%	8%	2%	1%	4%	151	134	28	8	4	325	14
82 I can be successful in my organization being myself.	DEIA: Inclusion	N/A	Agree-disagree	83%	46%	37%	11%	4%	1%	5%	151	122	38	14	,	328	7
oz Tream de Successiul in my organization deing myseit.	DEIA: IIICIUSIOII	INA	Agree-uisagree	05%	40%	3/%	11%	4%	1%	5%	121	122	38	14	3	328	

83	3 I can easily make a request of my organization to meet my accessibility needs. DE	EIA: Accessibility	N/A	Agree-disagree	78%	43%	35%	15%	5%	2%	7%	62	51	22	7	3	145	194
84	4 My organization responds to my accessibility needs in a timely manner. DE	EIA: Accessibility	N/A	Agree-disagree	72%	42%	31%	16%	8%	4%	11%	57	42	22	10	5	136	203
85	5 My organization meets my accessibility needs. DE	EIA: Accessibility	N/A	Agree-disagree	75%	42%	33%	16%	6%	4%	10%	58	45	22	8	5	138	200
86	6 My job inspires me. Em	mployee Experience	N/A	Agree-disagree	60%	24%	37%	27%	9%	4%	13%	79	124	91	32	12	338	N/A
87	7 The work I do gives me a sense of accomplishment.	mployee Experience	N/A	Agree-disagree	79%	35%	44%	13%	5%	3%	8%	117	151	43	18	10	339	N/A
88	8 I feel a strong personal attachment to my organization.	mployee Experience	N/A	Agree-disagree	57%	27%	31%	29%	10%	4%	14%	90	104	98	35	13	340	N/A
89	9 I identify with the mission of my organization.	mployee Experience	N/A	Agree-disagree	72%	32%	40%	21%	5%	2%	6%	110	137	71	16	6	340	N/A
90	0 It is important to me that my work contribute to the common good.	mployee Experience	N/A	Agree-disagree	89%	50%	39%	9%	1%	1%	1%	172	132	32	3	2	341	N/A

^{*} AES prescribed items as of 2017 (5 CFR Part 250, Subpart C)

Percentages are weighted to represent the Agency's population.

For confidentiality purposes, a " $^{-1}$ " indicates that there are fewer than 4 responses to Questions 83, 84, or 85 and results are therefore suppressed.

Source: U.S. International Trade Commission AES Report, 2024 Federal Employee Viewpoint Survey

^{**} Unweighted count of responses excluding "Do Not Know", "No Basis to Judge", "There have been no recent hires in my work unit", or "I do not have any accessibility needs.